

Corporate policy

Traditional values such as reliability, fairness and responsibility are an integral part of our company policy. In order to uphold and strengthen these obligations, the reputation and success of PARTZSCH, the management defines the company policy.

As a company, we are convinced that quality, environmental/climate protection, energy efficiency and health and safety at work are essential pillars for the long-term preservation and development of our company and must therefore be integrated into our corporate processes.

Customer satisfaction

Our customers are our top priority. We listen carefully to our customers and are therefore able to fully implement their needs and expectations in customised solutions that meet their requirements (budget, time frame and services/products). Quality includes not only a product that meets specifications, but also adherence to the promised delivery date. The use of the quality management system is intended to prevent errors and thus reduce additional work. The quality of the suppliers is also a decisive factor here.

Employee satisfaction

Our employees are our greatest strength. One of our most important tasks is to secure and develop the skills and expertise of our employees. We aim to support this through continuous improvement of the working environment and regular further training. Through personal example, open communication and the involvement of employees in decision-making processes, we aim to promote the personal responsibility and quality awareness of our employees. Through internal communication, we regularly inform our employees about relevant performance indicators and feedback from customers. We attach great importance to workplace health promotion. In addition to flexible working time models, we also offer our employees medical check-ups and preventative measures for healthy eating. Our interest in a safe and healthy working environment applies to our employees, customers, suppliers and visitors as well as the neighbourhood surrounding our site.

Continuous improvement

Permanent and continuous improvement processes are used to identify measures to increase the quality of our products/services and to protect the environment, the implementation of which has top priority. All organisational, commercial and technical processes are constantly reviewed - with the aim of avoiding errors and increasing efficiency. We see problems and recognised errors as opportunities for innovation and improvement. Every employee has the duty and the right to contribute to the identification and elimination of errors and to produce flawless quality and avoid or minimise environmental impact.

In order to continue to meet the growing needs of the market in the future and to set ourselves apart from the competition, we must constantly develop and offer new, sophisticated products in co-operation with our customers.

Compliance with legal requirements

Our aim is to manufacture products that fulfil the requirements and expectations of our customers in the long term. To achieve this, we utilise processes and production equipment that are state of the art in science and technology. All production and testing phases are carefully planned and are subject to compliance with all necessary standards, regulations, official requirements and national/international legal provisions.

Environment / Energy / Safety / Health

As a family business, we are committed to operating sustainably. Our efforts to protect the environment are an obligation to our employees, neighbours and business partners as well as future generations. Environmental/climate protection and safety are aimed at preventing environmental damage, minimising risks, reducing greenhouse gas emissions, conserving resources, avoiding waste and optimising energy use. In addition to complying with environmental and energy law requirements, we strive to continuously improve our environmental performance. Environmental protection and safety are the responsibility of every single employee in the company. We see the responsible use of energy as part of environmental protection. We use energy carefully and regularly review and assess our energy-relevant areas. When planning energy-relevant machines and systems, we take energy efficiency requirements into account and ensure environmentally friendly procurement.

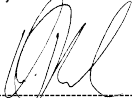
Management commitment

The management ensures that the QM/UM system can achieve its intended results. Unwanted effects are prevented as far as possible or at least minimised. Errors in the system are systematically investigated with the aim of achieving continuous improvement of the management system.

The management of the PARTZSCH Group undertakes to plan measures for dealing with opportunities and risks in a targeted manner and ensures that all legal and other requirements are met. It initiates the necessary activities for integration into the management system and ensures that they are implemented.

The company policy is publicly accessible to everyone and is communicated by the persons authorised by the company.

Döbeln, the 09.08.2024



Christian Partzsch

 PARTZSCH Unternehmensgruppe